

## **How To Renew Your Medical Card Online**

### Step 1

Log into the Medical Marijuana Use Registry at [WWW.MMUREGISTRY.FLHEALTH.GOV](http://WWW.MMUREGISTRY.FLHEALTH.GOV) . If you do not remember your password, you may reset it yourself by selecting **Forgot Password** on the login page.

### Step 2

If you are using your smartphone, click the **"MENU"** bottom, located either at the bottom center or top right of your screen. Next, navigate to the **"YOUR CARD"** option at the top of the page. If you are using your computer, you can select the **"YOUR CARD"** menu option at the top of the page immediately. This link will lead you to your Application History page, where you will see your current, approved identification card application.

### Step 3

Click **"BEGIN RENEWAL"** to open a renewal application. The number of days until you can begin a renewal will be listed on this page. If your previous card is still valid, renewing your card will not affect your ability to obtain cannabis products.

### Step 4

A box labeled **"Manage Card Application"** will emerge, stating: **"You indicated you wish to manage your Card Application. The first step is verifying your information." Click "PROCEED."**

### Step 5

Review all of your data to ensure that it is 100% accurate. Then click **"APPLY."**

### Step 6

Read the confirmation message that verifies you will be updating your Card Application with the information shown, and click **"APPLY"** to confirm.

Step 7

Click ***"SUPPLY A PHOTO"*** to supply either your Florida State ID photo or to provide your own passport-style photo to your application.

Step 8

Click the option for ***"CHECK STATE ID PHOTO"***

Step 9

Read the confirmation message and click ***"PROCEED."***

Step 10

Upload your Proof of Residency documentation. To do so, scroll down to the section titled ***"PROOF OF RESIDENCE"*** and then click ***"SUPPLY PROOF."***

Step 11

Click the option for ***"CHECK STATE RESIDENCY STATUS"***

Step 12

A confirmation box will open. Click ***"PROCEED."***

Step 13

Review all of your data to ensure that it is 100% accurate. Then click ***"APPLY."***

Step 14

Next, you need to electronically sign your application. To do so, scroll to the bottom of the page to the "Signature" section and type your first and last name into the boxes provided.

Step 15

Click ***"SUBMIT MY CARD APPLICATION."*** A pop-up will appear, informing you that the application is incomplete until payment is received. Click ***"CLOSE."***

#### Step 16

To pay, click the button that says, ***“CLICK HERE TO PAY ONLINE,”*** which will appear after submitting your card application.

#### Step 17

A new window will open displaying the Bill2Pay interface, where you can supply your payment details. Select your preferred method of payment and fill out all necessary payment information. Payments by e-check, credit card, and debit card are currently accepted, but a \$2.75 convenience fee will be applied to each online payment.

Click ***“CONTINUE”*** after all of your payment information is entered and confirm that all of your information is correct. Once you verify that all of your information is correct, input your email address. Next, click ***“I agree to the Terms and Conditions.”*** Then, click ***“Make a Payment”*** and ***“Print for your Records”*** to print your payment’s confirmation.

#### ***How To Check Your Florida Medical Marijuana Application Status***

During the review process, you can check the status of your renewal application using the Medical Marijuana Use Registry. This can be done by reviewing the status icons associated with each section of your application found on your Application History page. To better understand the meaning of each status icon, please see the Understanding My Application Status guide.

Once your identification card application has been approved, you will be able to contact one of the licensed medical marijuana treatment centers to fill an order.